

GACP

From: Georgia Association of Chiefs of Police [gacp@gachiefs.com]
Sent: Monday, June 23, 2008 5:07 PM
To: pub.relations@gachiefs.com
Subject: 07-08 Impala Police Car Rear Tire Wear

Attachments: 08032 bulletin.pdf



08032 bulletin.pdf
(55 KB)

To: All Active & Professional Members
From: Frank V. Rotondo, GACP Executive Director
Re: 07-08 Impala Police Car Rear Tire Wear
Date: June 23, 2008

Below is a message I received from Alan C. Zac, Fleet Account Executive for General Motors regarding premature tire wearing on some of their 2007 and 2008 Impala Police Vehicles. Additionally, Mr. Zak was kind enough to inform us that their reimbursement program regarding the these vehicles expires July 31, 2009.

If you have any of these vehicles in your fleet, I ask you to review this information carefully.

Subject: 07-08 Impala Police Car Rear Tire Wear

Frank,

A few months back, we had conversation about rear tire wear on 2007 and 2008 Impala Police cars (options 9C1 or 9C3). General Motors Corporation has issued a Customer Satisfaction Program (number 08032, dated June, 2008) to help Police agencies that have encountered this condition. Mailings about the program will be sent to Customers based on Vehicle Identification Numbers and vehicle registrations. I have attached a copy of the Dealer bulletin that includes a copy of the owner notification letter. There is a procedure for reimbursement for those that have encountered out of pocket repair expenses. The reimbursement portion of the program expires on July 31, 2009. All Chevrolet Dealers also have this bulletin.

Should any questions arise, Chevrolet Dealers are in the best position to provide the answers. If I can be of additional assistance, please contact me.

Thank you to all Departments for your continued business.